



OM Plus – *Advanced Print Spooling, Print Management and Electronic Document Delivery*





## Intelligent, Advanced Spooling

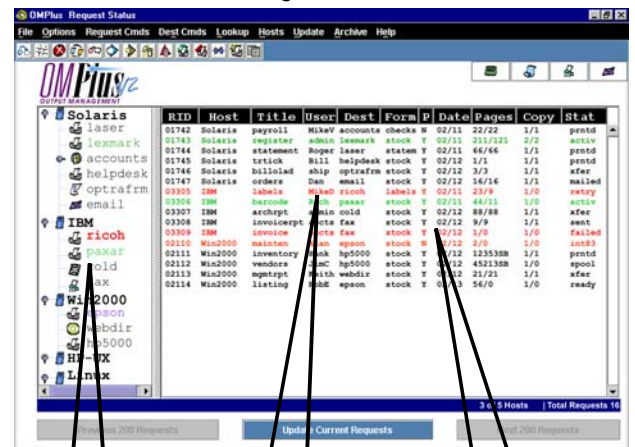
**Output Manager Plus (OM Plus)** - is advanced, intelligent spooling software designed to seamlessly complement application software programs used by corporations and institutions. Without impacting the application software program, OM Plus will ingest outgoing print jobs and replace the native spooling functions of the server operating system. Unlike native spooling systems, OM Plus will not automatically purge the print job at print time but keeps it so that value-added functions can be provided. OM Plus users receive benefit from increased help desk productivity, centralized control of print environment, intelligent routing, reduced print related errors, printing assurance, and increased security.

### OM Plus Feature Summary

OM Plus will seamlessly integrate with software applications and perform advanced spooling functions:

- ▶ User interface with unified view of all servers, queues, and print jobs.
- ▶ Confirmation of print via bi-directional printer job language.
- ▶ Automated notification of print errors
- ▶ Page level re-starts, re-direct
- ▶ Automated fail-over
- ▶ Automated load balancing
- ▶ Intelligent, condition based routing
- ▶ Document bursting and bundling
- ▶ Page range printing
- ▶ User/printer accounting Logs
- ▶ Printer status log (SNMP, PJI)
- ▶ Color control
- ▶ Security system to control access
- ▶ Data flow throttling
- ▶ Delivery of print jobs to email or fax servers
- ▶ Client and web interfaces
- ▶ SAP Certified
- ▶ Job viewing
- ▶ Archiving
- ▶ Printer "advertising" to minimize queue administration
- ▶ Event based programs
- ▶ Runs on UNIX, Windows and Linux

OM Plus Main Status Screen for Managing Enterprise Printing and Printers

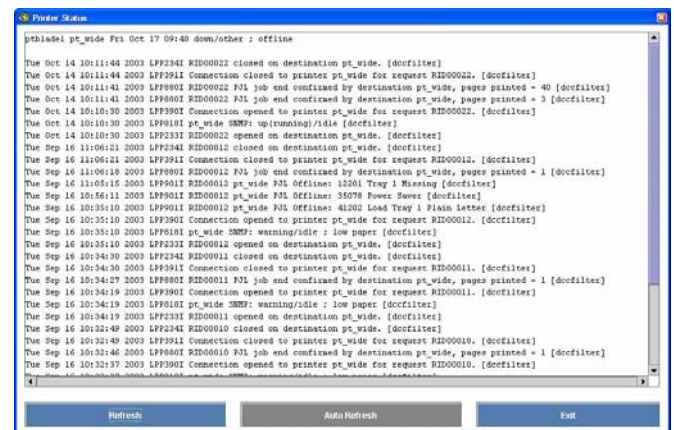


Manage all enterprise queues here

"Drag and Drop" a job to a new printer/destination

See the status, and control your documents here

Printer Status Log





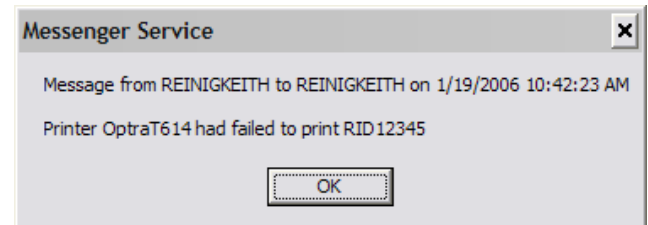
## OM Plus Uses and Benefits

Industry experts say that 40% or more of Help Desk time is print related. This is because printing has proven to be a relatively unreliable activity. Companies require printed documents to run their businesses effectively and print problems add cost, delay access to important documents, and consume support resources. OM Plus addresses these issues and has reduced support calls by as much as 50%.

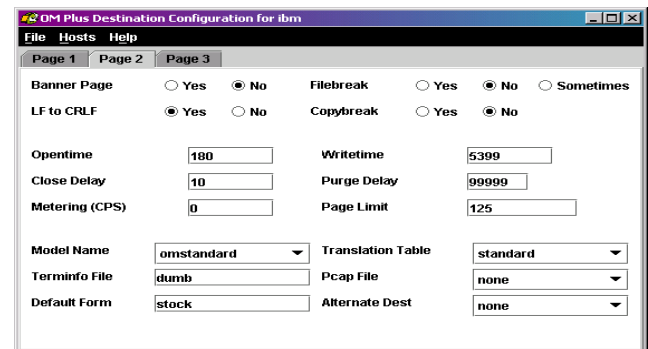
### Application of OM Plus

- ▶ Centralized Control – manage all jobs, devices, servers, from a single screen and a rich tool set
- ▶ Confirmation – be assured that the job actually prints whether in the next office or in another continent.
- ▶ Notification – Help Desk can be notified of jobs that do not print properly. OM Plus can also append detailed status information in the notification to assist with error recovery.
- ▶ Recover from Print Errors – use printer status data kept in OM Plus to diagnose printer problems.
- ▶ Improve Reliability – OM Plus adds scalability and robustness to native OS spooling systems decreasing support calls
- ▶ Load Balancing – increase productivity by spreading jobs across multiple print devices
- ▶ Automated Fail-over – Increase up time with OM Plus' ability to auto fail-over to back up printers or even e-forms applications
- ▶ Avoid Duplicate Printing – With bi-di communications with the printers OM Plus can re-start print jobs at the proper page avoiding potentially costly duplicate printing (ie. invoices, BOL)
- ▶ Re-order Print Jobs – Some ERP's print key business documents such as invoices in FIFO order. OM Plus can re-order based on customer defined triggers and batch accordingly, streamlining the printing process.
- ▶ Burst large Reports – OM Plus can burst large reports based on triggers defined by the customer and deliver each sub-report as needed by the end user including print, email, or fax.
- ▶ Intelligent delivery – OM Plus can re-route jobs based on triggers defined by the customer.
- ▶ Control and Compliance – OM Plus's security system sets user permissions at individual or group level.
- ▶ Scheduling – Schedule large print jobs after hours with OM Plus.
- ▶ Forms Management – Use OM Plus to manage either paper based and/or electronic forms.
- ▶ More Uptime – Perform printer administration (add/delete) without bringing down print services.

### Notification of Printer Errors



### Easy to Install



# Other Information

## Report Management



### RM Plus

**Report Manager Plus (RM Plus)** - is an online document management repository that stores reports, scanned documents, and Microsoft documents and makes them securely available to users anywhere, anytime via client or the web. RM Plus will seamlessly ingest documents from multiple systems, automatically index them, apply security rules to control user access, and capture an audit trail of user activity.

### Solution Sales

Printech, Inc. distinguishes itself from its competition by listening to customers and providing custom solutions based the specific customer problem. These solutions may contain Printech software in combination with third party software and customized professional services.

## Printech, Inc.

Our output management software provides advanced print spooling and document delivery, document workflow, document viewing, web-based report management/archiving and much more.

We have installed our software and delivered related services to over 1,500 customers, many are in the Fortune 500, in more than 35 countries around the world.

Printech, Inc. is a software development company providing technology solutions to its customers around the United States, Caribbean Region and Latin America, since 1981.

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